

The Texas Cable Association released information on free broadband and internet services, describing steps to enable and expand access to broadband. All four Texas Cable Association members have pledged to not cut off broadband or telephone service to any customers, even those unable to pay their bills; waive late fees incurred because of their economic circumstances related to the coronavirus pandemic; and open their Wi-Fi hotspots to all. Use this link for more information:

<https://www.txcable.com/2020/03/cable-prepared-to-help-keep-texas-u-s-connected/>

Some wireless providers have released this information:

AT&T: Announced that they were suspending broadband usage caps for our home internet customers. Letter from AT&T Communications CEO on COVID-19 Actions Additional, certain wireless providers have announced changes for COVID-19

T-Mobile: All current T-Mobile plans with data will be granted free unlimited data for the next 60 days, excluding roaming. T-Mobile and Metro by T-Mobile customers will be given an additional 20GB of mobile hotspot and tethering services for the next 60 days. Lifeline customers will be given an extra 5GB of data per month for the next two months. “We do not have an offer available for 60 days of free service and encourage consumers to be cautious of social media posts that may include fraudulent numbers,” T-Mobile added.

Verizon: Verizon will waive late fees and keep residential and small business customers connected if negatively impacted by the global crisis, the company said on March 13. It is also upgrading the data plan on its Verizon Innovative Learning program for Title 1 middle schools from 10GB/month to 30GB/month for the next two months, effective March 16. There are no data caps on Verizon home Internet subscribers, a company representative said.